

# STREETLIGHT ON THE BLINK?



Tell us.

Streetlights brighten up a community, keeping it attractive and safe. Help us ensure streetlights are working as they should by letting us know about lights that are in need of repair.

If you see a streetlight out, please contact us. We'll repair it as quickly as possible.

## To Report a Streetlight Outage

- **Call our automated outage reporting line** at 1-888-LIGHTSS (1-888-544-4877). For faster service, use the phone number associated with your account and say "streetlight" after the greeting.
- **Visit [www.jcp-l.com](http://www.jcp-l.com)**. Under Outages, click on "Report Lighting Problem."

When you contact us, let us know:

- your name and phone number, in case we need more information
- address where the streetlight is located – nearest house or business address and the nearest cross street
- the number on the pole
- what is wrong with the streetlight – damaged pole, light fixture is broken, the light is off at night, on during the day or it flickers

Most streetlight outages can be repaired within a few days, but sometimes it can take longer if equipment needs to be replaced.

Together, we can keep the streets bright at night.