

In the event of severe weather, JCP&L customers should immediately report downed wires to their utility or their local police or fire department. Customers should never go near a downed power line, even if they think it is no longer carrying electricity. Extra caution should be used in areas where downed lines are tangled in trees or other debris. Motorists are cautioned to treat intersections with inoperable traffic signals as four-way stops.

To report downed wires, or other outages, call 1-888-LIGHTSS (1-888-544-4877) to report their outage or click the “Report Outage” link at www.firstenergycorp.com.

